



DPHCS Director's Update
Community Services Report
Board of Health Meeting
September 13, 2023

Vision and Mission Reading: Our mission is to promote, protect, and preserve the health and wellbeing of the Greater Nashua Region through leadership and community collaboration. Our vision is to have an informed, safe, healthy, and resilient community where all people can thrive and prosper. We subscribe to the following values: **integrity, leadership, adaptability, and respect.**

Operational Update:

Director along with Department Heads continue to lead and support staff and collaborate with community partners to perform the core functions of public health and deliver essential public health services to accomplish the vision and mission of DPHCS to protect, promote and preserve the health of public.

Financial Update:

Legislative Update:

Highlights of Community Services Department Summary of Activities for the Month of May:

- Behavioral Health Team:
 - Implemented the NPD –Behavioral Health Pilot
 - Conducted numerous training (Narcan, Language Training and Mental Health First Aid)
 - Facilitated the PhotoVoice Project with youth in the region
 - Facilitated CHA Community Conversation Sessions
 - Provided film screening of Resilience: The Biology of Stress and the Science of Hope
 - Facilitates the monthly MOTF – Mayor's Task Force on Substance Misuse
 - Participated in Summer Fun Events in Nashua and the Region

- Equity Officer:
 - Facilitates the NPHR Equity Workgroup
 - Facilitated Community Health Assessment Community Conversation Sessions in Spanish
 - Attended community meetings: Elder Wrap, Continuum of Care, Mayor's Task Force on Substance Misuse
 - Lead Facilitator of the YMCA Justice, Equity, Diversity and Inclusion Meetings
 - Coordinated the Multi-Cultural Festival Event with Nashua Public Library and Greater Nashua Downtown

- Facilitated Diversity and Cultural Competency Trainings
- Epidemiologist:
 - Reviewed overdose and fatality data
 - Sent out data request to Hospital and Community Health Clinic partners
 - Participated in outreach to encampment site
 - Facilitated PMQI quarterly meeting
- Health Disparity Community Health Worker:
 - During the months of July and August: three new community health workers have been hired: Joshua Castro, Heather Haines and Moana King
 - CHWs continue to integrate outreach efforts with community partners
 - Produce Cable Access Shows with Behavioral Health Specialist
 - Participated in Summer Fun Events
 - Completed MySmiles Buddy Dental Prevention Pilot program training
- PHEP Coordinator:
 - Provided updates for volunteer management
 - Coordinating School-based Clinics in collaboration with Community Health
 - Provided trainings for volunteers participating in the upcoming SBC
 - Maintains Multi-Agency Collaborating Entity (MACE) in steady state activation level
 - Attended tabletop exercise hosted by the Granite State Healthcare Coalition on Radiation Emergency
 - Completed MOUs for Regional Partners
- Health Promotion & Communication Specialist:
 - Participated on the Back To School Planning Committee
 - Collaborated on the planning and implementation of the CHA Community Conversations
 - Facilitated CHA Community Conversations
 - Created registration forms for the Student and Employee Flu Clinics
 - Maintains the Weekly Public Health Newsletter
 - Produces health promotion messages on health topics for social media
 - Produced message for Immunization Month on Frank FM Radio
- Center for Disease Control and Prevention Public Health Associate:
 - Facilitated MySmiles Buddy Dental Prevention Pilot Program
 - Drafted the Community Health Improvement End of Year Report
 - Coordinated the Lead Action Team Meeting
 - Facilitated the Maternal-Child Health Workgroup
 - Facilitated Community Health Assessment Community Conversations Session held in July and August
 - Transcribing data collected during the Community Conversation Sessions
 - Graduated from the CDC PHAP Program – Congratulations!!!

Staffing Update: Three new community health workers hired and orienting

Staff Development: Workforce Development Plan (To maintain competency skills)

Director's Board, Committees, Commission meetings and trainings Attended:

- Facilitated monthly Joint Partner Call
- Participate on the City Strategy on Homelessness Workgroup
- Facilitated Community Health Assessment Conversation
- State Health Assessment and State Health Improvement Advisory Council (Secretary)
- Southern New Hampshire Health Systems Board of Trustees
- Solution Health Board of Trustees – Ex Officio Member
- NH Children's Health Foundation Board of Directors (Chair Equity Work Group)
- Boys and Girls Club of Greater Nashua Board Member
- Lions Club Member
- Monthly Opioid Abatement Trust Commission Meeting
- Attended Monthly Directors' Meetings of City Municipality
- Co-host WSMN Radio Show of Public Health Hour
- Participated in the Annual Site Visit with Bureau of Alcohol and Other Drugs
- Participated in outreach activities to assess those living in encampments
- Host the Public Health Matter Public Access TV Show

Other Highlights/Awards/Recognitions:

- Robert Ortiz has been accepted to Leadership Greater Nashua
- Iraida Munoz has been accepted to the NH Equity Leadership Program

Respectfully Submitted
Bobbie D. Bagley
Director